Market insights and trends driving virtual healthcare.

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Population flux is evolving the face of global healthcare.

6 in 10 U.S. adults have at least one chronic health disease.[1]

463M people globally have diabetes.[2]

20% of the US population lives in rural areas, but less than **8% of physicians** practice there.[3]

122,000 physician shortage expected by 2032.[4]

25% of US population will be 65 or older by 2060.[5]

In-person or online, compliance and safety issues remain key.

1 in 25 hospitalized patients in the U.S. are affected by healthcare-associated infections (HAIs), resulting in the loss of tens of thousands of lives and costing the healthcare system billions of dollars.[6]

50% of patients don't follow their prescribed treatment plan, with largest drop-off in the first month.[7]

100,000 in annual preventable deaths—and $100B in preventable costs—caused by medication non-compliance.[8]

Virtual is the new reality.

600%-4000% increase in virtual healthcare visits have been reported in the first quarter of 2020 alone.[9]

23% growth in the global virtual healthcare market is expected by 2025.[10]

60% of patients surveyed globally said that based on their experience during the pandemic, they want to use technology more for communicating with healthcare providers and managing their conditions in the future.[11]

48% of all physicians deliver care virtually.[12]

Screen time means more facetime.

9 in 10 patients globally felt that the virtual healthcare they received from their healthcare provider was as good or better than before COVID-19.[13]

50% cut in no-show rate achieved by using virtual healthcare for psychiatric patients, while also saving rural families 96,000 miles in annual travel.[14]

$8.24 billion teleradiology business by 2024, offering flexible work options and better care to underserved areas.[15]

(1)https://www.cdc.gov/chronicdisease/resources/infographic/chronic-diseases.htm (2)https://www.idf.org/aboutdiabetes/what-is-diabetes/facts-figures.html (3)https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6597150/ (4)https://www.fiercehealthcare.com/practices/physician-shortage-numbers- keep-climbing-now-estimated-at-122k-by-2032 (5)https://www.nbcnews.com/news/us-news/2060-quarter-u-s-residents-will-be-over-age-65-n1136816 (6)https://www.healthypeople.gov/2020/topics-objectives/topic/healthcareassociated-Infections (7)https://www.prb.org/aging-unitedstates-fact-sheet/ (8)https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6045499/ (9)https://www.techrepublic.com/article/telemedicine-soars-amid-covid-19-will-virtual-healthcare-be-the-new-normal/ (10)https://www.prnewswire.com/news-releases/the-global-virtual-healthcare-market-is-expected-to-grow-from-usd-1-923-13-million-in-2018-to-usd-8-275-13-million-by-the-end-of-2025-at-a-compound-annual-growth-rate-cagr-of-23-17-301048781.html (11)https://www.accenture.com/us-en/insights/life-sciences/coronavirus-patient-behavior-research (12)https://www.merritthawkins.com/news-and-insights/media-room/press/-Physician-Practice-Patterns-Changing-as-a-Result-of-COVID-19/(13)https://www.accenture.com/us-en/insights/life-sciences/coronavirus-patient-behavior-research (14)https://www.fiercehealthcare.com/tech/industry-voices-after-covid-subsides-telehealth-revolution-must-march (15)https://www.diagnosticimaging.com/view/teleradiologist-experience