Healthcare delivery pivoted quickly—and it’s gone virtual for the long-term.

Virtual healthcare is showing definitive benefits.

Telehealth and virtual engagement are changing the security landscape.

Healthcare trends underscore the value of virtual delivery and management.

600% increase in virtual visits over Q1.1

Through current technology, telemental health and tele-psychiatry are showing same outcomes as in-person sessions.4

Over 41 million patient records were breached in 2019—nearly 3x in 2018.5

91% of patients say they’d like to use mobile tools to communicate with their care providers.

30% of online adults will seek care either digitally or over the phone again in the future.2

36% of online adults found that the care they received virtually was just as effective as what they would have received in person.2

66 days average time to failure of endpoint encryption controls.

A physician shortage of 120,000 is anticipated in the US by 2030.

While many clinicians were previously resistant to adopt virtual care technologies, we know that over 48% of providers are now delivering care virtually.2

Typical in-person medical visits average 121 minutes (37 minutes in travel time and 84 minutes in-clinic waiting and filling out paperwork). Most virtual visits take 10–15 minutes.2

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Healthcare user identities are stolen every 2 minutes, making identity theft the most prevalent type of data breach.6

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The global virtual healthcare market is expected to grow 23.17% from $1,923.13 million (USD) in 2018 to $8,275.13 million by the end of 2025, at a compound annual growth rate (CAGR) of 23.17%.3

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Market insights and trends
Present observations and future projections to drive change


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