Lenovo Device Intelligence Plus

Use the valuable insights and actionable metrics delivered by Lenovo Device Intelligence Plus to:

**Monitor & Assess**
- 10,000 Datapoints real-time, every 15 seconds

**Predict & Prevent Failures**
- 85% Accuracy rate\(^2\)
- Identify and execute remediations to prevent critical issues

**Analyze & Resolve**
- > 90% Accuracy rate\(^1\)
- Reduce Mean time-to-Resolution (MTR)

**Optimize & Improve**
- $3.2M ROI
- Estimated Individual Average per Year\(^3\)
- Keep fleets running at peak performance and improve the employee experience

Lenovo Device Intelligence Plus features intuitive dashboards through a single console and trend analyses to pinpoint issues.

**Advanced predictive analytics and deep learning technology, customized for your environment**

**Proactive alerts and severity level indicators to prioritize fixes**

**Fleet-wide and Device-level health scoring**

**Options to automate fixes and mass-heal low-level issues**

**Fleet-wide and Device-level health scoring**

**Built on a multi-layered security stack with strict data privacy policies**

**Deep root cause and correlation analysis to diagnose systemic vs. isolated issues**

**Digital User Experience (UX) Scoring**

**Security Risk Assessments**

**Average service desk improvement savings\(^4\)**

**Remove the IT Blind Spot**

**Time savings/year\(^5\)**

**Improve the life of your IT Managers**

**$186k**

**95 hrs**

**Smarter insights into PC health and employee productivity.**

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\(^1\)Based on 400,000 datapoints collected from 5000 laptops. \(^2\)Based on 1 million crash instances. \(^3\)Actual Savings will vary as industry averages were used to calculate the benefits of improved end-user device asset utilization, optimized laptop deployment, hardware asset management, software asset management, and reduced software engineering/packaging support costs based on 25,000 fleet size, over a 3-year period. \(^4\)Actual savings will vary. Estimate calculated over a 36 mon. period, reduced - issue resolution time, deskside support calls, optimizations of software suite portfolio and reduced major incident problem management costs. Saving will vary based on fleet size. \(^5\)Actual saving may vary depending on your specific environment. Based off an average number of annual hours lost per employee due to end-user down time and the average annual hours saved per employee due to improving IT environment performance.