

IT AUTOMATION & PREDICTIVE ANALYTICS

WHY ORGANIZATIONS ARE EMBRACING AI SOLUTIONS TO MAINTAIN PC HEALTH ACROSS FLEETS

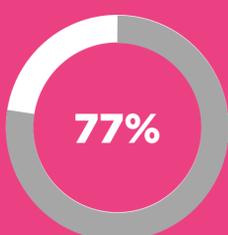
As companies adapt to new digital workstreams, using apps and platforms in different ways, the possibility of PC performance issues increases – as does the need for IT to respond to, diagnose, and address problems swiftly. Overburdened IT teams are turning to artificial intelligence, machine learning, and predictive analytics to manage complex PC health issues.

THE CHALLENGE OF MANAGING LARGE PC FLEETS

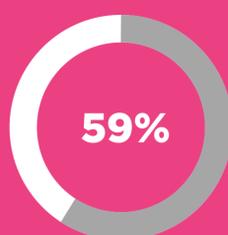
Once PC fleets reach a certain size, the most common PC failures—even when occurring rarely—can become a drag on employee productivity, uptime, and IT resources.



of IT teams consider themselves preoccupied with support and maintenance



of IT staff time is dedicated to maintenance and support



of IT professionals report PC downtime decreases productivity

Source: Techaisle/Lenovo U.S. SMB Managed Services Study, June 2018

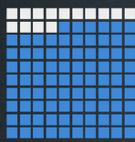
AUTOMATION ADVANTAGES

When organizations deploy automation and predictive analytics, there are very real benefits that directly address the PC health challenges faced by IT teams.

BUSINESS LEADERS ARE SEEING THE IMPACT:



93% of IT leaders say automation investments help teams focus on more strategic tasks¹



86% of businesses assert that predictive analytics have a major positive impact on the organization³



25% of organizations see a combination of time savings, cost savings, and more uptime¹



30-50% of total device downtime can be reduced with predictive analytics²

Sources: 1-LogicMonitor 2-McKinsey 3-SAP

Lenovo Device Intelligence

Using AI-enabled technology, Lenovo Device Intelligence gives IT teams the tools to predict, diagnose, and prevent common PC health and performance problems at scale.

► Predict & Prevent Failures

Lenovo Device Intelligence proactively identifies critical issues occurring across fleets to help prevent future failures.

► Get Helpful Proactive Insights

Lenovo Device Intelligence offers fleet-wide and device-level PC health scores, plus insights into failures, apps affecting performance, storage, and more.

► Swiftly Resolve Issues

The system alerts IT with insights and recommendations to help keep fleets running at peak performance.

► Leverage Self-Learning Technology

Lenovo Device Intelligence uses machine learning to become more adept at predicting issues based on your company's specific usage patterns.

► Ensure Sensitive Business Data Stays Secure

Operating within a multi-layered security technology stack, Lenovo Device Intelligence keeps your company's PC health data private and inaccessible to anyone but authorized users.

► Improve Your Organization's Tech Experience

Proactively addressing PC health and performance reduces end-user downtime and increases productivity. Expect fewer help desk calls and less time spent diagnosing issues.

TALK TO YOUR LENOVO REPRESENTATIVE TO SEE HOW LENOVO DEVICE INTELLIGENCE CAN EASE PC HEALTH MAINTENANCE TASKS AND IMPROVE EMPLOYEE PRODUCTIVITY.

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