



Lenovo Implementation Services

Smarter is faster Day One productivity on your own terms

ProvisionNow Configuration

When device readiness is delayed, the impact spreads fast—slowing productivity, increasing IT workload, and creating inconsistent user experiences. In fact, 40% of organizations face PC deployment delays of six days or more¹, while IT teams remain burdened with manual setup, limited visibility, and growing operational complexity. Lenovo ProvisionNow Configuration addresses these challenges at the source—delivering fully configured, enterprise-ready devices directly from the factory. By shifting imaging and provisioning upstream, organizations can accelerate deployment, reduce IT effort, and ensure every device is ready for Day One productivity.

Smarter
technology
for all

Lenovo

Turn device readiness into a Day One advantage

As hybrid work becomes the standard, organizations are under increasing pressure to deliver devices that are ready from the moment they reach employees. Yet device readiness challenges persist—delayed deployments, manual setup, and growing demands on IT teams can slow productivity and create inconsistent user experiences. Managing the full device lifecycle, from refresh to retirement, only adds to the complexity.

ProvisionNow Configuration addresses these challenges at the source. By delivering fully configured, enterprise-ready devices directly from the factory, organizations can eliminate manual provisioning, reduce IT workload, and accelerate time to productivity. Each bundle combines factory-based device setup with user-centric and cloud-enabled services—streamlining deployment, simplifying image management, and ensuring employees can get to work from Day One.



IT decision-makers

Optimize your IT infrastructure while reducing the amount of time your team(s) expend on provisioning and recovery.



CIOs

Offload the mundane tasks so in-house IT team(s) can focus on initiatives that increase your company's bottom line.



HR executives

Attract and retain top talent by providing ready-to-use devices for immediate engagement.

On average, imaging a device can take up **a little over 3 hours** for IT department personnel.²

60% of organizations now rely on third-party imaging or provisioning services to ensure IT consistency across distributed environments.³

Prioritize the workload and let Lenovo help straight out of factory floor.

Trust the expertise behind the scenes

Lenovo Imaging
Technology Center (ITC)

81 engineers

6 dedicated labs

ProvisionNow Configuration for your unique needs

ProvisionNow Configuration service bundles are designed to offload IT team workload and free up time to focus on strategic IT projects. No matter how robust your in-house IT knowledge or dedicated support, these service bundles can offer time and resource savings.

ProvisionNow Configuration service bundles include expertly selected Lenovo services to meet your most pressing, and time-consuming, provisioning needs.

Factory-based configuration — Lenovo loads the corporate image and configures BIOS settings to your company’s exact security and network needs before any device leaves Global Device Provisioning Services. This is unique to **ProvisionNow Configuration** bundles.

	ProvisionNow Configuration Pro	ProvisionNow Configuration Ultra
Pro Imaging Customer-supplied scripts, image versioning, and language options — enabling tailored, update ready deployments with managed image recovery.	✓	
Ultra Imaging Full customization of OS, drivers, security settings, apps, and user experience — perfect for complex or multi-model PC environments.		✓
Image Management with Cloud Image Recovery (via LCD) Lenovo enables your in-house IT team to remotely manage and recover your custom image using the Lenovo Cloud Deploy (LCD) platform. This ensures end-users swiftly recover from hardware and software failures.		✓
Custom BIOS Lenovo configures the BIOS settings to your company’s exact security and network needs before devices leave Global Device Provisioning Services.		✓
Enhanced Asset Tag Lenovo affixes these information-rich, tamper-resistant asset tags to your devices (or stores the tag in the system’s BIOS). This streamlines inventory management and deters theft.	✓	✓
Cloud Image Recovery (via LCD) Your custom image is hosted in Lenovo Cloud Deploy for quick access and restoration at any time. Available in 3-, 4- and 5-year term	✓	✓
Microsoft Autopilot Registration Lenovo registers the device for Autopilot with Microsoft on your behalf. This saves you from collecting the hardware identity and uploading it yourself.	✓	✓



The ProvisionNow Configuration process

1. Choose a right-sized ProvisionNow Configuration service bundle.
2. Lenovo builds to specs, enabling and testing every service and setting.
3. Lenovo ships fully configured devices direct from the factory to the HQ.
4. Deploy new or replacement devices with speed and ease.

Ready for use

Let Lenovo do the prep work while you focus on more valuable work. This process guarantees in-house IT teams do not have to waste time making sure imaging is installed and applications are loaded. It also ensures end users are productive as soon as possible.

Scalable

From small businesses to large enterprises, there is a scalable ProvisionNow Configuration service bundle for you, whether you have in-house IT support or not. Lenovo leverages years of laptop deployment and management expertise to provide the right-fit tools you need to support your hybrid workforce on Day One and beyond.

Time and resource saving

Forrester has estimated that the cost of effort for imaging a device in-house is around \$108. ProvisionNow Configuration not only help you save the cost, it also comes with recovery and on-going (3 year) image management capabilities so your IT team is free to focus on more strategic projects in-house.

Smarter provisioning for accelerated productivity

Talk to your Lenovo Representative to see how ProvisionNow Configuration can help you quickly issue or replace employee devices with minimal IT team involvement.

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1. IDC White Paper, sponsored by Lenovo, Bridging the Gap: How Implementation Services Can Help Drive the AI-Ready Enterprise, (document #US54256825-WP), March 2026
2. <https://cdn-dynmedia-1.microsoft.com/is/content/microsoftcorp/microsoft/final/en-us/microsoft-brand/documents/Forrester-TEI-Study-MicrosoftWindows11Devices-121422.pdf?culture=ja-jp&country=jp>
3. IDC White Paper, sponsored by Lenovo, Bridging the Gap: How Implementation Services Can Help Drive the AI-Ready Enterprise, (document #US54256825-WP), March 2026

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