Lenovo
ThinkSmart

Take control of your meeting (rooms)

The right meeting spaces come in all shapes and sizes. That's why Lenovo Smart Collaboration solutions are dedicated to designing purpose-built and future-proof technology, from the device to room controls.

Find out how even a small technological change, like choosing between the ThinkSmart Controller and the Lenovo IP Controller, can transform a room into the perfect collaboration space.

Choose Smart Collaboration ▶

Choose solution ▶

Choose Lenovo ▶

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Lenovo

Lenovo ThinkSmart

Smart Collaboration improvements across roles

Technology decisions impact more than just the IT department.
Discover how Smart Collaboration products meet the key challenges faced by the entire organization.

IT decision-makers ▶

Facilities managers ▶

HR departments ▶

Use our Smart Collaboration Configurator to find the perfect combination of tools, no matter your platform, for a more productive hybrid workplace.

Room Configurator →

80%

Did you know?

80 percent of decision makers agree that a cohesive collaboration solution helps them stay competitive in their industry, but fewer than 40 percent of companies are extremely satisfied with their current collaboration tool set-up.[1]

Business benefits for

IT decision-makers

Empower your workforce with collaboration technology that's familiar and easy to use.

Reduce IT tickets and keep equipment running efficiently with technology that's easy to manage remotely with ThinkSmart Manager.

Get end-to-end support for fast, easy deployment and ongoing management with Smart Collaboration Professional Services.

Respond quickly to technology needs with a flexible Collaboration-as-a-Service model.

Did you know?

Technical difficulties, subpar audio, poor video quality, and difficulties joining the meeting are the most common detractors of remote participation and user satisfaction.[2]

Business benefits for

Facilities managers

Create meeting room standards globally for every size and location.

Make each meeting space more efficient, accessible, and safe with fewer wires.

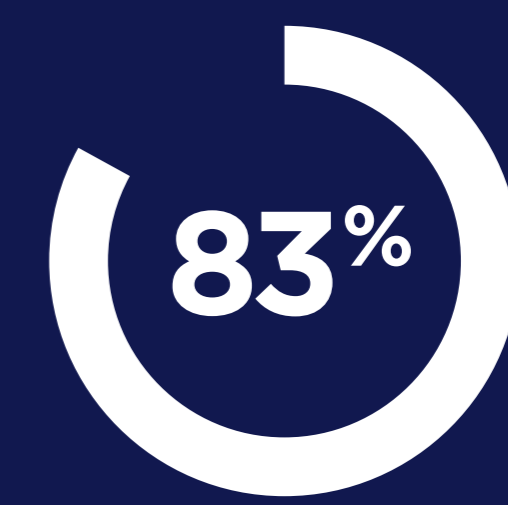Utilize existing infrastructure, outlets, and power sources.

Business benefits for

HR departments

83%

Did you know?

83 percent of global workers favor hybrid work models. Additionally, 42 percent of productive anywhere workers are more likely to stay with employers that provide technology that helps them forge connections with co-workers, supervisors, and the company itself.[3]

Hire and retain the right people with technology that supports a better collaboration experience.

Improve employee job satisfaction by enhancing team collaboration.

Boost productivity and help everyone feel included with easy-to-use collaboration tools.

On-screen chat: "Daniela, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Could you make those edits before our Wednesday client sync?"

Danielle Booker · +2 · DF

Match solutions with use cases

One size does not fit all in conferencing and effective collaboration efforts.

Controller options ▶

ThinkSmart One with Controller ▶

ThinkSmart Core with Controller ▶

ThinkSmart Core Full Room Kits ▶

Use our Smart Collaboration Configurator to find the perfect combination of tools, no matter your platform, for a more productive hybrid workplace.

Room Configurator →

Controller options

Lenovo IP Controller

The low-profile design creates a clean aesthetic ideal for the modern workplace—without the hassles of extenders, complicated installations, or power outlets.

- A single Gigabit Ethernet connection supplies both power and data
- HDMI port
- Wall mountable
- Ideal for large conference rooms
- Four viewing angles
- Can install 100 meters (330 feet) from the compute device

ThinkSmart Controller

Allows users to initiate and control the meeting, share content, and communicate easily.

- Ideal for Huddle spaces and small rooms
- Two viewing angles
- 10.1″ 10-point touchscreen display
- Anti-glare and anti-fingerprint screen
- USB-C 2.0 port
- DC-in headphone jack

Lenovo ThinkSmart One with Controller

This is the world's first Windows-based integrated collaboration bar, which means you can purchase the ThinkSmart One knowing you will have secure, up-to-date conferencing and collaboration technology for many more years than other OS devices in the market.

- Complete Windows-based bar with sound, camera, and computer
- Certified for Microsoft Teams Rooms and Zoom Rooms
- Preloaded with ThinkSmart Manager software for remote management
- Quick, easy installation with built-in cable management

- Intelligent AI camera features, including auto-zoom, auto-framing, and speaker tracking
- Hardware-enhanced security features
- One-touch meeting join
- LED indicator light for power, mute, and camera
- Lenovo IP Controller or ThinkSmart Controller

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Learn more about ThinkSmart One: **Lenovo ThinkSmart One →**

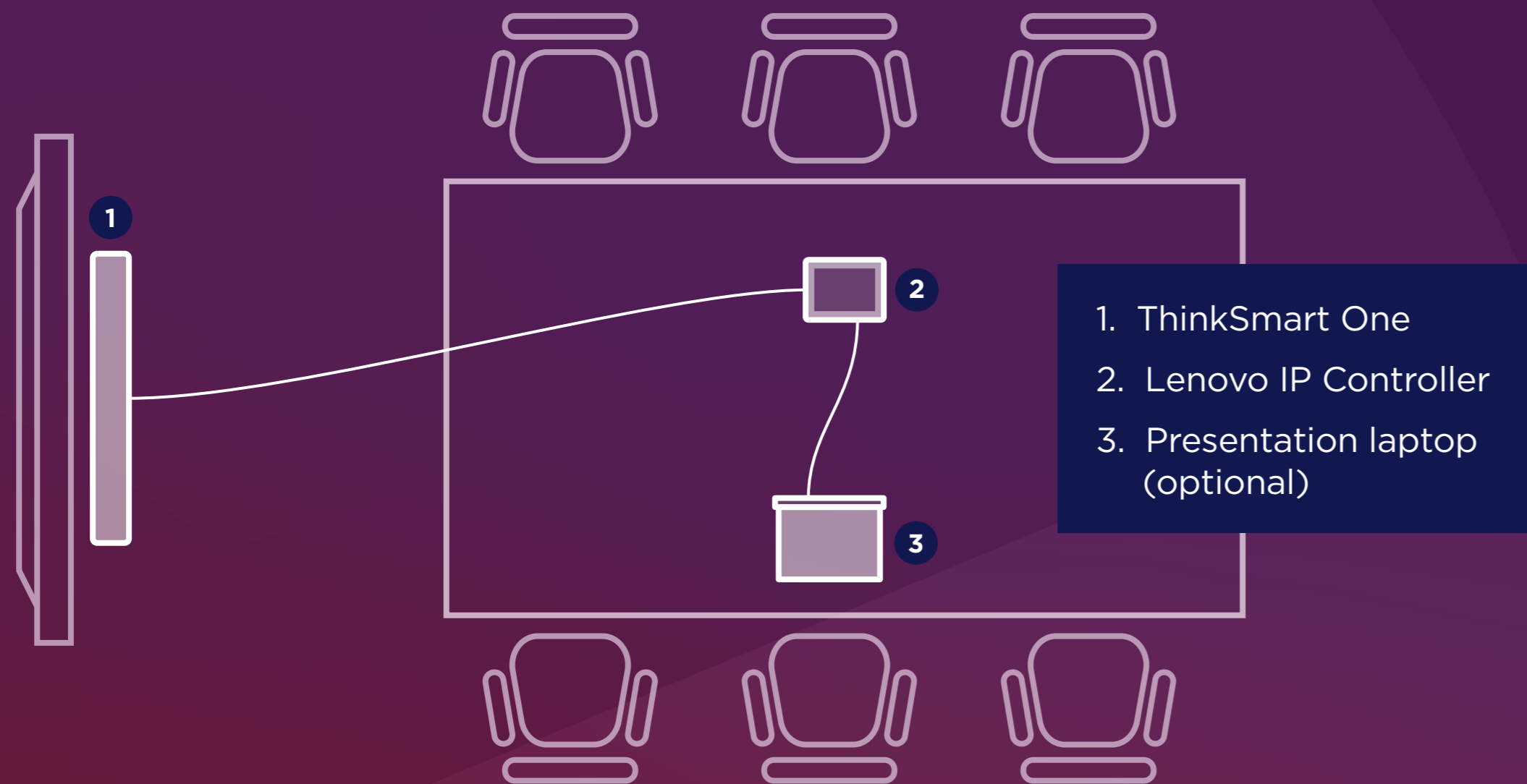Choose Smart Collaboration   **Choose solution**   Choose Lenovo   ◀ Previous   Next ▶
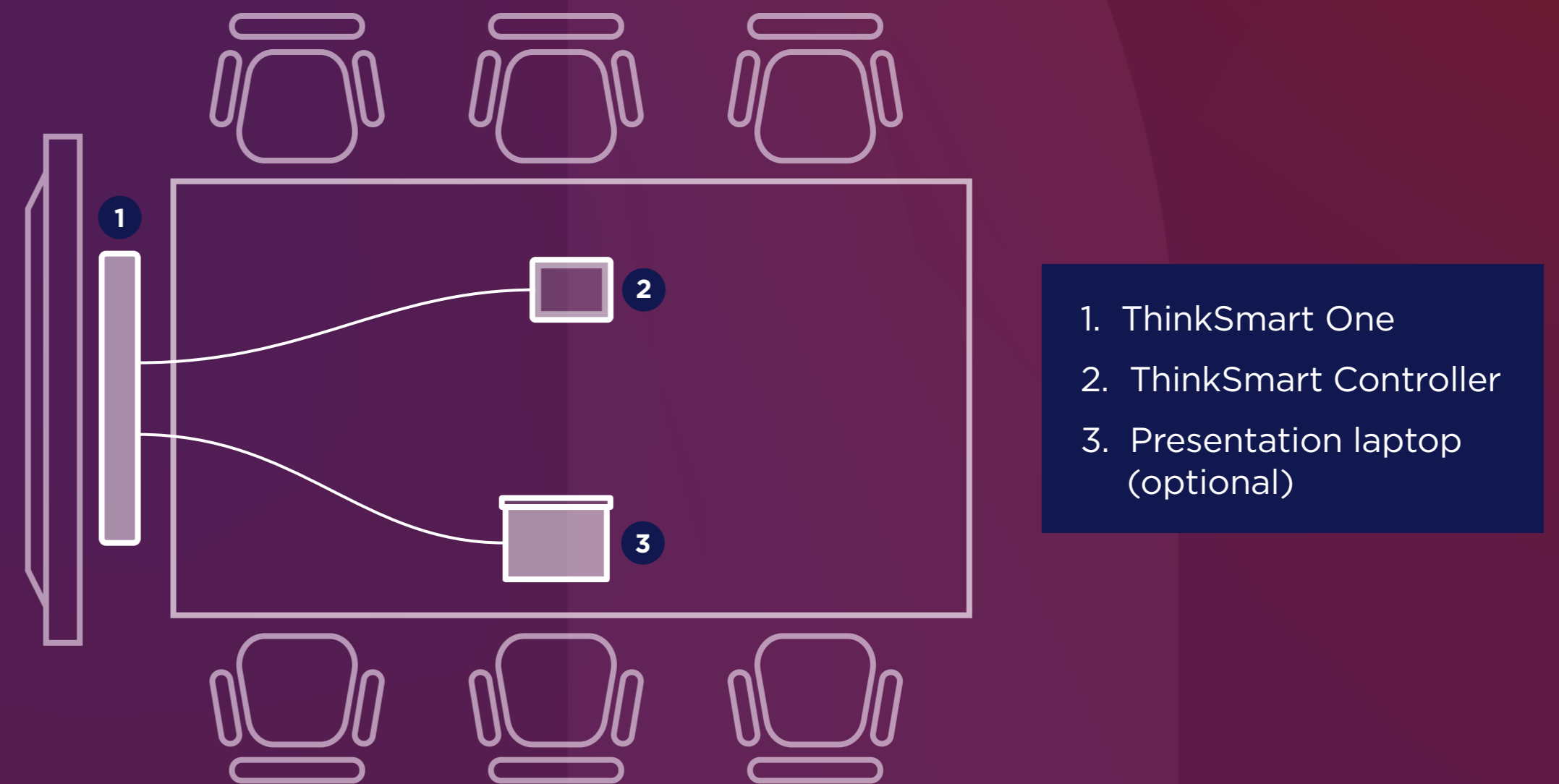
ThinkSmart One use cases

Lenovo IP Controller:

- Small and smallish rooms
- Medium rooms that have conduit-connected pathways
- Rooms where on-floor wiring creates a tripping hazard
- Rooms with no audio/camera

1. ThinkSmart One
2. Lenovo IP Controller
3. Presentation laptop (optional)

ThinkSmart Controller:

- Small to medium meeting rooms with above-floor electrical and information cabling pathways
- Rooms with no or few floor outlets
- Rooms with no audio/camera

1. ThinkSmart One
2. ThinkSmart Controller
3. Presentation laptop (optional)

Choose Smart Collaboration

Choose solution

Choose Lenovo

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Lenovo ThinkSmart Core with Controller

If you have your own A/V technology or are looking to expand a custom solution, all you need for smarter collaboration in rooms of all sizes is a ThinkSmart Core with Controller.

- 11th Gen Intel vPro® Platform with Intel® Core™ processors
- Intel® Iris® Xᵉ graphics
- Certified for Microsoft Teams Rooms and Zoom Rooms
- Energy efficient with lower wattage
- Built-in cable management for audio and visual components

- Built-in Wi-Fi antenna
- Integrated VESA mounting
- Fanless enclosure for quiet operation
- Lenovo IP Controller or ThinkSmart Controller

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Evaluate the benefits of replacing your aging conferencing technology.

ThinkSmart Core TCO calculator ➔
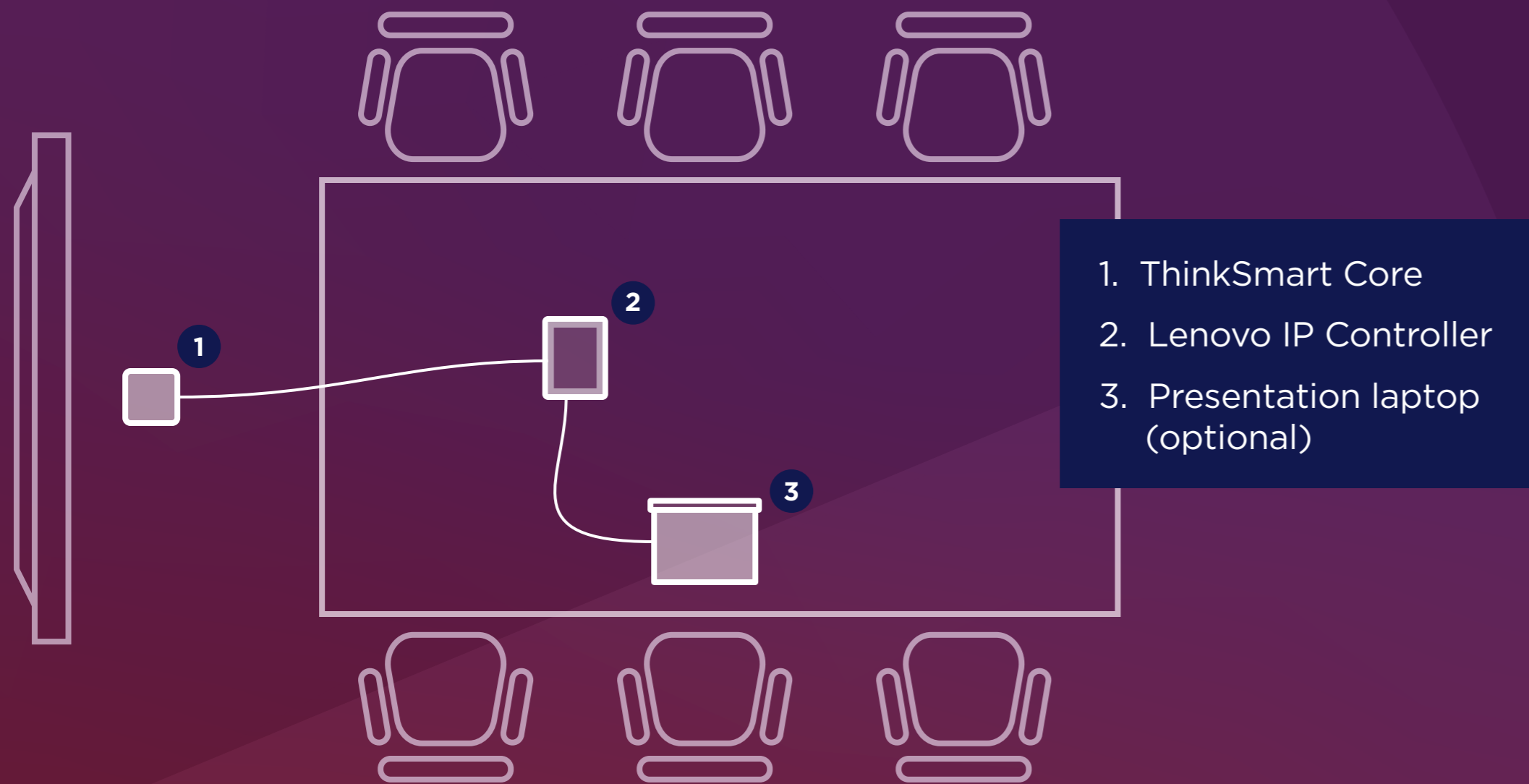
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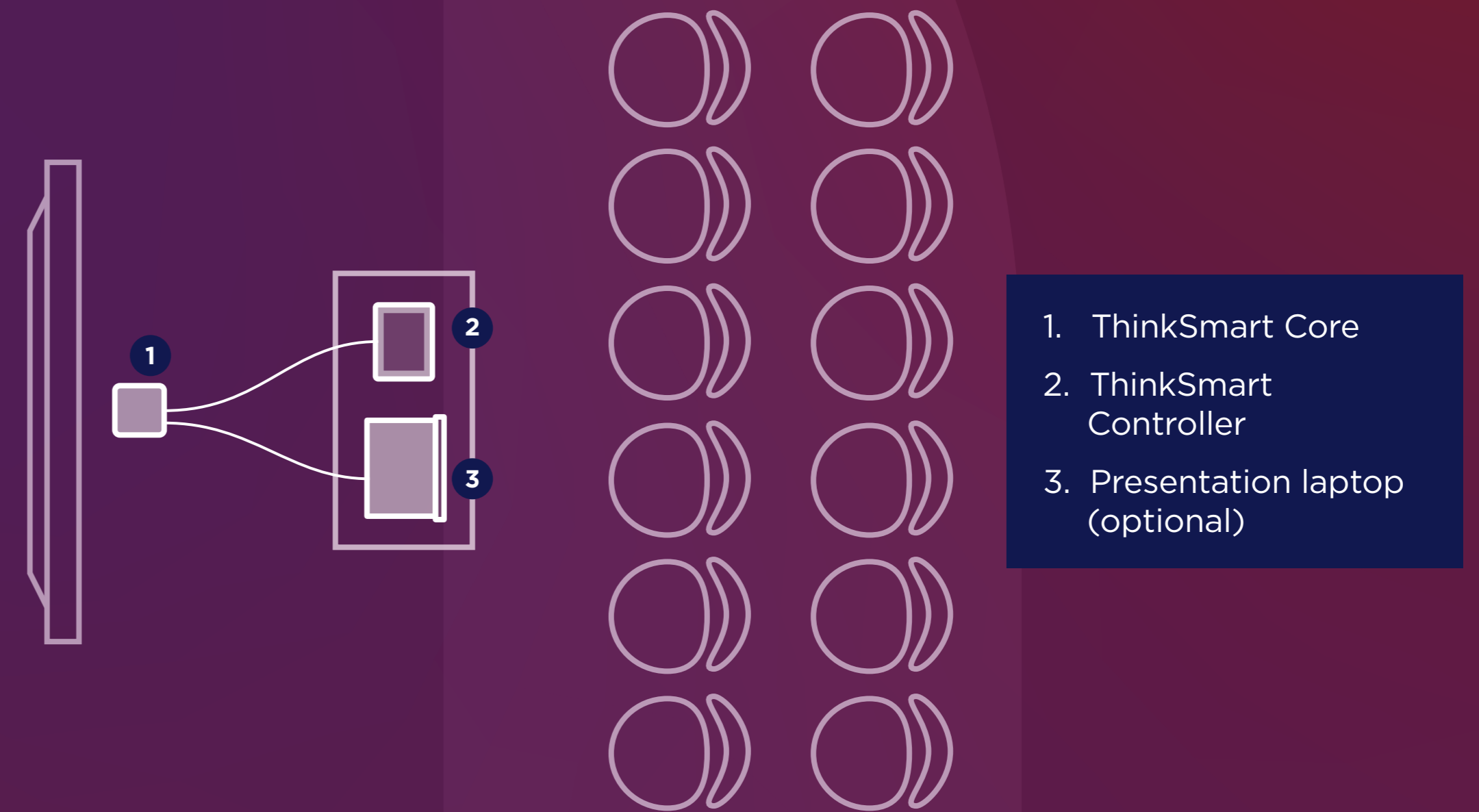
ThinkSmart Core use cases

Lenovo IP Controller:

- Medium to XL+ rooms where a single front-of-room-to-table cable is critical

- Rooms where cabling pathways would exceed 20 feet/ 6 meters

- Rooms with existing audio/camera

ThinkSmart Controller:

- Medium to XL+ rooms with surface-mounted cabling raceways

- Rooms with a 2nd HDMI (presentation) table-to-front-of-room display cable set-up

- Rooms with existing audio/camera

1. ThinkSmart Core
2. Lenovo IP Controller
3. Presentation laptop (optional)

1. ThinkSmart Core
2. ThinkSmart Controller
3. Presentation laptop (optional)

Choose Smart Collaboration   Choose solution   Choose Lenovo

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Lenovo ThinkSmart Core Full Room Kits

Add smarter collaboration technology to meeting rooms of all sizes with ThinkSmart Core Full Room Kits—a one-stop solution for all your unified communications needs.

- ThinkSmart Core computer powered by 11th Gen Intel vPro® Platform with Intel® Core™ processors with Intel® Iris® X^e graphics

- Certified for Microsoft teams Rooms and Zoom Rooms

- Lenovo ThinkSmart Cam with Intel® VPU and AI conference meeting functions

- Lenovo ThinkSmart Bar with stereo speakers and four built-in mics

- Twin mic pods for extended audio

- Lenovo IP Controller or ThinkSmart Controller

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Evaluate the benefits of replacing your aging conferencing technology.

ThinkSmart Core TCO calculator →

Choose Smart Collaboration

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ThinkSmart Core Full Room Kit use cases
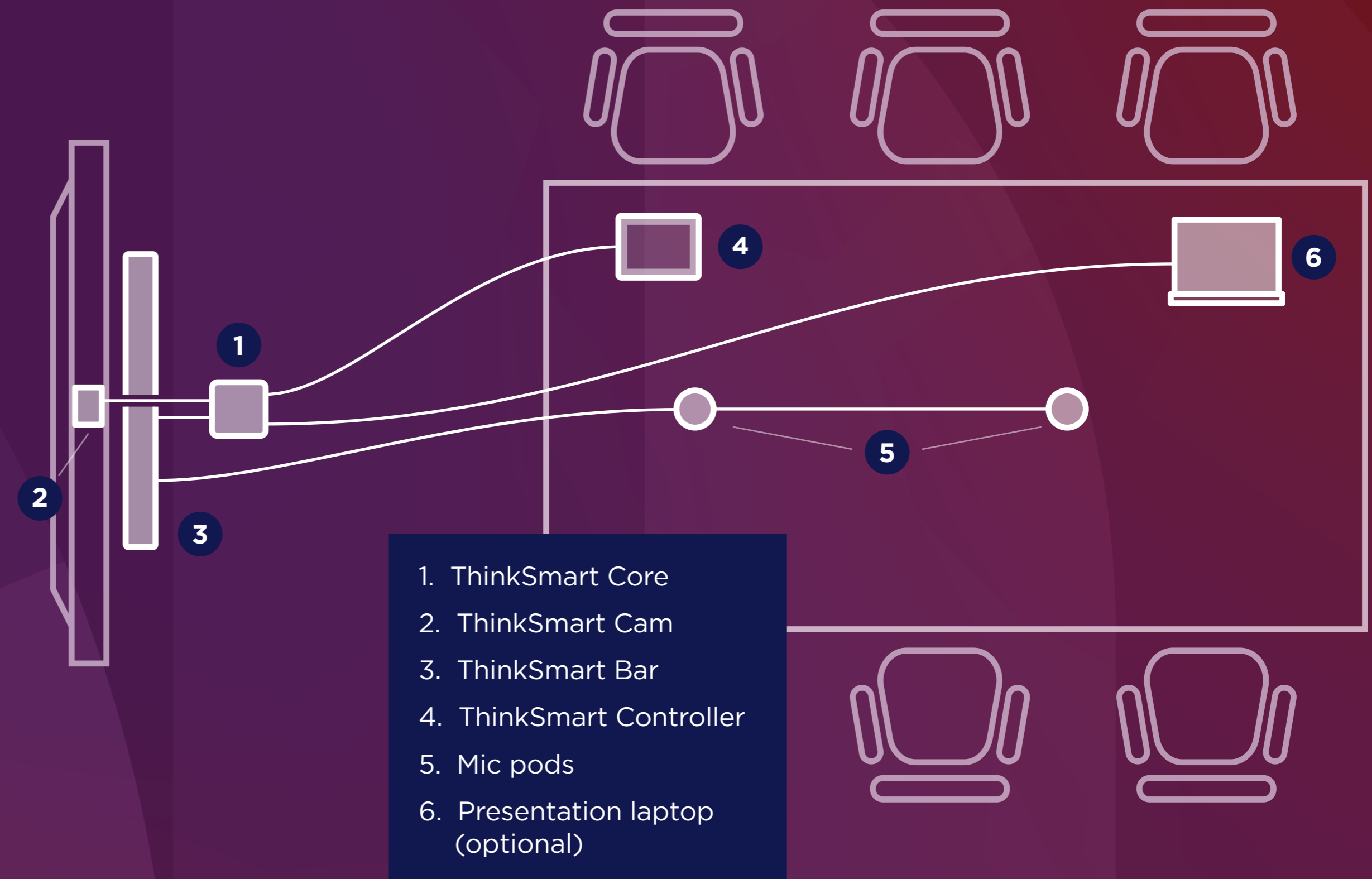
Primary use case
ThinkSmart Controller:

- Customers that want a one-stop solution that enables users to initiate and control the meeting, share content, and communicate easily

Secondary use case
Lenovo IP Controller:

- Customers that want a one-stop solution with a single Gigabit Ethernet connection that supplies both power and data*

1. ThinkSmart Core
2. ThinkSmart Cam
3. ThinkSmart Bar
4. ThinkSmart Controller
5. Mic pods
6. Presentation laptop (optional)

*Distance limited by the mic pods' cord length (purchase an optional accessory cable to increase length to 49 feet/15 meters)

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Lenovo ThinkSmart

Lenovo makes it easy

We are **committed** to **simplifying and accelerating** technology adoption:

One-vendor solutions
Removing complexity from sourcing to integrating

Remote manageability
Providing efficient visibility and control

Easy-to-use technology
Meeting employee expectations and reducing support needs

End-to-end services
Taking the burden off IT

ThinkSmart-Start ▶

Premier Support ▶

Assess Service ▶

Design Service ▶

Project Management Service ▶

Training Service ▶

ThinkSmart-Start

Transform your meeting and conference rooms quickly with ThinkSmart-Start, which helps you deploy, launch, troubleshoot, and manage your Smart Collaboration devices for the first year. ThinkSmart-Start includes:

ThinkSmart Manager Premium

This one-year license facilitates remote ThinkSmart device deployment, management, configuration, updating, monitoring, and issue resolution.

Deploy Service

This Smart Collaboration Professional Service removes existing hardware, installs new hardware, and sets up all software—for a hassle-free deployment.

Maintain Service

This one-year Smart Collaboration Professional Service provides ongoing check-ins and easy-to-follow guidelines to ensure updates are installed to keep rooms operating smoothly.

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Premier Support

Included for the first three years, Lenovo Premier Support manages routine support tasks, freeing up IT to focus on strategic efforts. Boost productivity and limit downtime with direct access to elite Lenovo engineers who provide unscripted advanced hardware and software support.

- Advanced technical support, 24/7/365, in more than 100 markets
- Comprehensive hardware and OEM software support
- Single point of contact for simplified end-to-end case management
- Technical account managers for proactive relationship and escalation management
- Priority on service delivery and repair parts
- Lenovo Service Connect Portal for customized reporting and product support

- **Direct line to our most elite technicians**
- **91 percent of Premier Support customers would purchase again**
- **88 percent would recommend Premier Support to a peer**

Assess Service

Before you purchase any Lenovo collaboration solution, Assess Service experts will perform a full assessment of your organization's existing IT infrastructure and capabilities to ensure everything meets the needs of any collaboration technology additions.

- Delivers tailored room recommendations to meet any room size or function
- Conducts a virtual or on-site room evaluation
- Investigates potential issues
- Prepares detailed guidelines for ThinkSmart deployment and/or UC platform migration

Design Service

Don't know where to start? Design Service is an architect-led team that provides expert advice on where, how, and what collaboration technology you need for your desired outcomes.

- Identifies the required user experience for each unique space
- Conducts virtual or on-site room evaluations
- Categorizes meeting rooms and spaces
- Determines best practices based on your specific needs
- Develops room standards for all meeting spaces
- Creates a list of all hardware, software, and service recommendations

Project Management Service

Planning and executing the roll-out of ThinkSmart solutions across an organization is a big undertaking. Luckily, it's one you don't have to do yourself. Project Management Service provides a single point of contact who does it all for you.

- Plans and executes the entire design, implementation, and post-deployment process
- Coordinates meeting room assessment and design efforts
- Handles the ordering of all hardware, software, and services
- Schedules equipment and people resources
- Oversees deployment "Day-of" activities and ThinkSmart Manager software set up
- Tracks and reports post-deployment system health checks

Training Service

Once your new ThinkSmart solutions are deployed, Training Service can help you maximize productivity among users—and reduce the number of requests for assistance.

- Creates personalized training modules for your organization's specific needs

- Includes, but is not limited to, device, usage, ThinkSmart Manager, and UC training

- Tailors modules to specific user groups, such as IT, help desk, executives, general users, and administrative staff

- Provides follow-up documentation and online materials for quick reference

1. Lucid Software, "Improving Collaboration Tools Facilitates Creativity, Innovation, and Profitability," June 2021. **https://lucid.co/resources/ebook/improving-collaboration-tools-facilitates-creativity**.

2. Lifesize, "2019 Impact of Video Conferencing Report." **https://blog.tmcnet.com/blog/rich-tehrani/wp-content/uploads/2019/09/2019-Impact-of-Video-Conferencing-Report-Lifesize_FINAL.pdf**.

3. Accenture, "Future of work research." November 2022. **https://www.accenture.com/us-en/insights/consulting/future-work**.

Smarter technology for all