

Lenovo  
Retail  
Solutions

# KIOSK Patient Services Solutions

Self-service, Simplified



Delivered in  
partnership with:



Smarter  
technology  
for all

Lenovo

# Overview

Demand for self-check-in and virtual video support in the healthcare industry is increasing as hospitals and clinics look to create efficiency and reduce the need for face-to-face interactions.

Automating patient check-in allows medical facilities to streamline patient processing and improve financial performance, while providing a fast and secure patient service.

## Key Benefits

- ✔ Automate patient check-in
- ✔ Enhance patient information integrity
- ✔ Improves accuracy of insurance information
- ✔ Facilitate reporting accuracy

### Real-time Patient Authentication

Patient authentication at the time of check-in reduces fraud, claim rejections, collection expenses, and bad-debt write-offs.

### Maximize Uptime

Our managed services, remote monitoring, and rapid field support keep your kiosk solution running smoothly.

### Point-of-Service Co-payments

Healthcare check-in kiosks collect co-payments and fees to improve cash flow.

### Paperless Health Screening

Patients can fill out health screening questionnaires from kiosks—no need to transcribe handwritten health information.



## Functions

-  Patient Check-In
-  Insurance Data Collection
-  Payment Collection
-  Patient Receipts
-  Reporting

# Unique value of Lenovo Retail Solutions



## Proven Solutions

Reliable Lenovo delivered solutions



## Validated Security

Tested device and software security



## Easy Deployment

Turnkey installations



## Proactive Monitoring

Ensure your end-to-end solution health



## Global Repair Support

White glove service to resolve issues quickly



Available as-a-Service with Lenovo TruScale