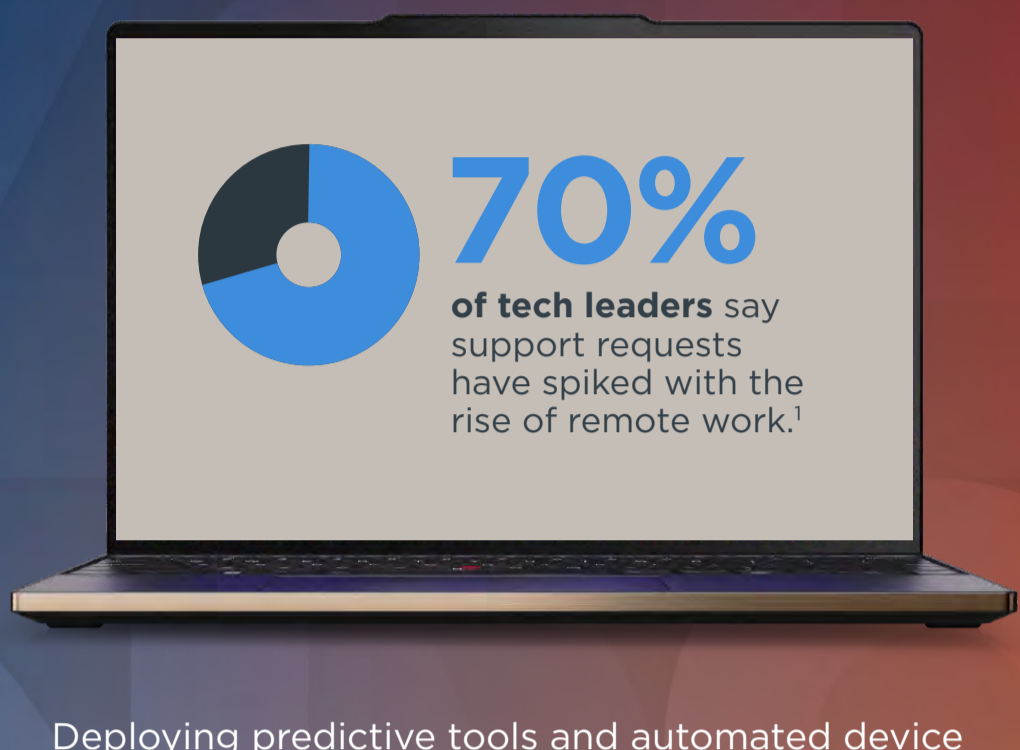# Top 4 WFA challenges facing IT teams

The Lenovo ThinkPad® Z-Series, with business-ready AMD Ryzen™ PRO 6000 Series processors, was built for the latest challenges facing IT teams.

The demands of a new generation of users requires a new generation of devices and services to improve the employee experience.

1

Increasing support requests

Many IT leaders are dedicating a significant amount of time to supporting the evolving needs of a hybrid workforce.

70% of tech leaders say support requests have spiked with the rise of remote work.[1]

Deploying predictive tools and automated device monitoring through **Lenovo Managed Services** enhances the user experience and reduces the workload on IT teams.

2

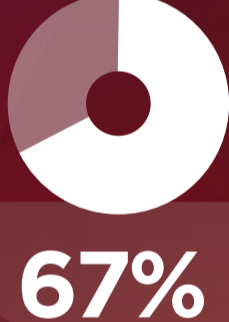### Finding devices created for modern hybrid work

The sleek, fast, and power-efficient ThinkPad Z-Series ensures your users can work from anywhere in comfort and safety by:

• Increasing productivity
• Safeguarding against security threats
• Decreasing support requests
• Improving the user experience
• Improving employee retention

32% of workers have left a job due to technology.[2]

3

Rising security threats

Ensure the devices and services you provide are enterprise-ready with built-in, up-to-date security designed for work-from-anywhere (WFA) teams.

67% of business cyberattacks target remote workers.[3]

The FBI has tracked a **300%** increase in the number of reported cybercrimes since the pandemic started.[4]
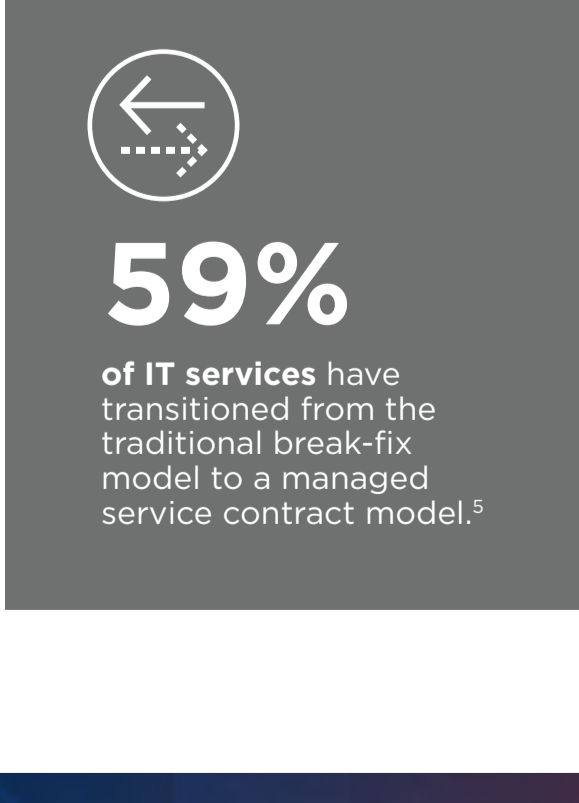
The ThinkPad Z-Series with AMD Ryzen™ PRO processors is secured with a Zero Trust approach, featuring ThinkShield Platform security and an integrated Microsoft Pluton security processor.

4

Streamlining IT processes

With integrations that simplify support and managed services that remove workloads, IT teams can:

• Enable faster deployment and refresh cycles
• Deliver on the diverse support and security needs of hybrid workers
• Free up time to focus on new growth initiatives
• Plan, procure, and run an entire infrastructure simply, with predictable costs and a single point of accountability

59% of IT services have transitioned from the traditional break-fix model to a managed service contract model.[5]

Help your workforce create and collaborate from anywhere — while also relieving the workload on your IT teams — with the Lenovo ThinkPad Z-Series.

For more information, visit **www.lenovo.com/ThinkPad.**

Sources
1 NextThink, "The Experience 2020 Report," April 2021
2 Adobe Workfront, "The 2021 State of Work," March 2021
3 Forrester, "Beyond Boundaries: Cybersecurity in the New World of Work," September 2021
4 IMC Group, "COVID-19 News: FBI Reports 300% increase in Reported Cybercrimes," May 2020
5 "Managed IT Statistics Today's Businesses Need to See," marconet.com, July 2019