

## **ThinkSmart Manager**

# SAVE IT OPS TIME AND MONEY WITH THIS DEDICATED THINKSMART MANAGEABILITY CONSOLE

More employees are working remotely than ever before—and that includes IT. So, how can your operations teams manage the complex IT needs of a work-from-anywhere workforce without adding more to their workload or sending them back into the office full-time? ThinkSmart Manager is the answer.\*

In addition to providing remote, real-time access to your organization's fleet of Lenovo ThinkSmart devices, the reimagined ThinkSmart Manager offers new and improved manageability features as well as tiered plans for increased levels of integration, control, and analytics.

## WHY CHOOSE THINKSMART MANAGER?

#### FOR GREATER CONTROL

- Use a single pane of glass to remotely deploy, manage, configure, update, and resolve issues
- Streamline actions across multiple devices using "apply all" option
- Leverage single pane of glass password management for BIOS, Windows, and Microsoft Teams accounts
- Remotely enable/disable boot from USB device
- Remotely enable/disable Windows remote desktop capabilities
- Configure Microsoft Teams Rooms devices out of the box remotely or post-deployment
- Opt in or out of default configurations and make changes to default configurations using "apply all" option

#### FOR BETTER MONITORING

- Get immediate, real-time notifications on critical issues, even before users can report them
- Fix problems proactively using the live at-a-glance issues list and see real-time status by device
- Download CSV lists of all devices and users and generate reports on device issues and trends
- Use the ThinkSmart Manager mobile app (available for Android and iOS devices) to see status, claim devices, and overviews of all managed devices while on-the-go
- Receive notifications through the ThinkSmart Manager mobile app to drive quick issue resolutions and remain compliant with device service-level agreements
- Establish email-based notifications based on issues or device status to specific users for improved issue resolution time

ThinkSmart Manager Plans <sup>**</sup>	ThinkSmart Manager BASIC Included with new and legacy ThinkSmart devices	ThinkSmart Manager PREMIUM Available for an additional cost on new and legacy ThinkSmart devices
Can manage ThinkSmart Hub, ThinkSmart Hub 500, and ThinkSmart Edition Tiny	0	$\bigcirc$
Can set up, update, and control ThinkSmart Cam and ThinkSmart Bar***	ø	$\checkmark$
Can access ThinkSmart Cam app when this device is used without a ThinkSmart compute	<b>v</b>	<b>S</b>
See device information and configure ThinkSmart Manager updates	<b>v</b>	<b>S</b>
Perform bulk configuration management	<b>v</b>	<b>S</b>
Rotate BIOS, Windows, and Microsoft Teams passwords	<b>e</b>	<b>e</b>
Enable/disable Windows remote desktop functionality	<b>S</b>	<b>S</b>
See all the software that ThinkSmart devices are running all in one place	<b>v</b>	<b>~</b>
Use mobile app to see device status and register new devices	<b>Ø</b>	<b>S</b>
Perform bulk restarts		<b>I</b>
Receive push notifications regarding devices via mobile app		<b>I</b>
Integrate 3 <sup>rd</sup> party software, Logitech Sync to manage MeetUp and Rally firmware		ø
Integrate 3 <sup>rd</sup> party software, Intel vPro® for BIOS-based remote management		<b>2</b>
Integrate 3 <sup>rd</sup> party software, ServiceNow® via API to automatically generate service tickets		<b>2</b>
Access historical room meeting analytics via dashboard		<b>S</b>

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No matter which version of ThinkSmart Manager you choose, it will help ensure that your IT OPS remains highly efficient while employees enjoy improved productivity, communication, and collaboration through your ThinkSmart technology investment.

### CONTACT YOUR LENOVO SALES REP TO LEARN MORE ABOUT THE REIMAGINED THINKSMART MANAGER TODAY.

Explore the entire ThinkSmart portfolio at <u>www.lenovo.com/ThinkSmart</u> Try ThinkSmart Manager today <u>https://console.thinksmart.lenovo.com</u> Watch our how-to videos <u>https://www.youtube.com/playlist?list=PL-2mqY82TErjoO0gfaaDhvoH059aKQxbz</u>

\*\*For full list of plan features, feature availability dates, and prices, please contact your Lenovo Sales Representative.

\*\*\*ThinkSmart Manager can be used to set up, update, and control ThinkSmart Cam and ThinkSmart Bar only when these devices are connected to a ThinkSmart compute