

# Lenovo Device Intelligence Plus

Use the valuable insights and actionable metrics delivered by Lenovo Device Intelligence Plus to:



**Monitor & Assess**

**10,000**

Datapoints real-time, every 15 seconds



**Analyze & Resolve**

**> 90%** Accuracy rate<sup>1</sup>

Reduce Mean-time-to-Resolution (MTR)



**Predict & Prevent Failures**

**85%** Accuracy rate<sup>2</sup>

Identify and execute remediations to prevent critical issues



**Optimize & Improve**

**\$3.2M** ROI

**Estimated Individual Average per Year<sup>3</sup>**  
Keep fleets running at peak performance and improve the employee experience

Lenovo Device Intelligence Plus features intuitive dashboards through a single console and trend analyses to pinpoint issues



**Advanced predictive analytics and deep learning technology customized for your environment**



**Built on a multi-layered security stack with strict data privacy policies**



**Proactive alerts and severity level indicators to prioritize fixes**



**Deep root cause and correlation analysis to diagnose systemic vs. isolated issues**



**Fleet-wide and Device-level health scoring**



**Digital User Experience (UX) Scoring**



**Options to automate fixes and mass-heal low-level issues**



**Security Risk Assessments**

## Lenovo Device Intelligence Plus on the Job



**\$186k** Average service desk improvement savings<sup>4</sup>  
Remove the IT Blind Spot



**95 hrs** Time savings/year<sup>5</sup>  
Improve the life of your IT Managers



## Lenovo Device Intelligence Plus

**Smarter insights into PC health and employee productivity.**

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<sup>1</sup>Based on 400,000 datapoints collected from 5000 laptops. <sup>2</sup>Based on 1 million crash instances. <sup>3</sup>Actual Savings will vary as industry averages were used to calculate the benefits of improved end-user device asset utilization, optimized laptop deployment, hardware asset management, software asset management, and reduced software engineering/packaging support costs based on 25,000 fleet size, over a 3-year period. <sup>4</sup>Actual savings will vary. Estimate calculated over a 36 mon. period, reduced - issue resolution time, desk-side support calls, optimizations of software suite portfolio and reduced major incident problem management costs. Saving will vary based on fleet size. <sup>5</sup>Actual saving may vary depending on your specific environment. Based off an average number of annual hours lost per employee due to end-user down time and the average annual hours saved per employee by improving IT environment performance.

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