Lenovo
Easy Install

The easiest way to deploy and install new devices across your business.

Lenovo Easy Install is the flexible, cost-effective, and hassle-free solution that deploys your new technology faster, increasing end-user productivity and allowing your IT team to focus on business critical issues.
Installations have always been a drain on IT resources. But today, those resources are more time-strapped than ever. And when you consider the challenges and slowdowns that can come with internal deployments, it’s easy to see why a new solution is needed.

Today’s workforce is evolving. Deploying devices across an ever-growing remote workstyle creates new issues and obstacles that IT Teams must overcome. This causes costs to mount as teams are pulled away from other IT tasks, creating a backlog of work. The slowdown has ripple effect that eventually finds its way to your end users who are anxiously waiting on their device installations.

Sure, there are other installation services out there that try to unburden IT Teams. But oftentimes, those service are over-priced, bloated service packages that create more trouble than help because they simply don’t fit your business needs. Now, there’s an easier way: introducing Lenovo Easy Install.
Streamline installation and deployments with ease

From remote deployment options to serve a growing remote workforce to onsite installations that free up valuable IT resources, Lenovo Easy Install is the flexible, cost-effective, and hassle-free solution that increases business productivity and efficiency, allowing them to focus on more critical business priorities.

This is the Lenovo way of offering businesses: an easy route to deploy devices across your entire organization, getting technology into the hands of end-users faster and easier. And the business benefits are crystal clear:

- **40%** of Small Businesses saw improved user productivity by minimizing downtime \(^1\)
- **62%** of Mid-Market Businesses saw improved IT productivity by reducing install workload \(^1\)
- **31%** of Mid-Market Businesses reduced IT support calls post outsourced deployment \(^1\)

Take the hassle out of installs. We can help remove the burdens of tedious, troublesome installations and deployments. With Lenovo Easy Install, time spent dealing with issue-resolution is reduced because you’re working with a focused, trusted partner.
Flexible services to fit your business

Lenovo Easy Install gives you options depending on where, when, and what you choose to install. Select the service hours that work for you with normal business hours, extended hours, or 24/7 On-Site service times. Have your own image to load? We have that option for you, too. And with no quantity limits, it doesn’t matter if you’re a team of one or an IT manager deploying hundreds of devices, we make it easy.

Maximize productivity of your new workforce

Work doesn’t get done when IT Teams are bogged down with menial tasks, and use end users are waiting around for installs to happen. But with Lenovo Easy Install, your employees are up-and-running faster with reduced downtime. And your IT Pros? They’re more focused than ever, shifting their attention - and time - to what matters most: growing the business.

Reduce costs and increase efficiencies

Controlling costs is a priority for businesses, and Lenovo Easy Install helps you maintain control by offering a cost-effective install solution that can reduce expenses. When you consider wasted IT hours and user downtime waiting on deployments, costs using install services are typically lower when compared to internal deployments. The result? Reduced costs, waste and worry, and ultimately improved efficiencies across your entire business.
The Lenovo Easy Install lineup of services has what you need to make installation and deployment simple. Whether you’re adding a handful of new team members to the office or deploying a fleet of new devices across various sites, Lenovo Easy Install Services has you covered.

## Easy solutions for easy installations

<table>
<thead>
<tr>
<th>Service</th>
<th>Remote</th>
<th>On-site Plus</th>
<th>On-site Advanced</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PC Installation</strong></td>
<td>Installation during standard or extended business hours</td>
<td>9AM to 6PM</td>
<td>9AM to 6PM</td>
</tr>
<tr>
<td><strong>Workspace Setup</strong></td>
<td>- Unboxing</td>
<td>Remote guidance</td>
<td>•</td>
</tr>
<tr>
<td></td>
<td>- First boot &amp; network setup</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Peripheral setup</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Clean-up</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Customer Supplied Image</strong></td>
<td>Load customer IT supplied Windows 10 Image to end-user device</td>
<td>Add-on</td>
<td>•</td>
</tr>
<tr>
<td><strong>Application Load</strong></td>
<td>- Microsoft Applications: Outlook, Productivity (PowerPoint, Excel, Word), Collaboration (Teams)</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td></td>
<td>- Other Applications: Browsers (Chrome and Firefox), Adobe Acrobat Reader, 7-Zip</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td><strong>Data Migration</strong></td>
<td>Executed remotely (Remote) or On-Site (Plus &amp; Advanced)</td>
<td>Up to 30GB</td>
<td>Up to 30GB</td>
</tr>
<tr>
<td><strong>Customer Success Manager</strong></td>
<td>A dedicated Customer Success Manager ensures projects are delivered successfully</td>
<td>•</td>
<td>•</td>
</tr>
</tbody>
</table>
It’s easy to see the benefits

When it comes down to it, Lenovo Easy Install can benefit your employees, your IT Team, and your business. Let’s have a look how:

- Reduced PC deployment costs (compared to internal deployment).
- Reduce employee downtime, waiting for PCs to deploy.
- Minimize impact of problems relating to deployment.
- Improved IT workforce productivity.
- Peace-of-mind knowing your installs are with a trusted partner.

So how can you get Lenovo Easy Install? We’ve made that easy, too!

Lenovo Easy Install Services can be easily added to your next new device purchase. Purchasing online through your LenovoPro store? Simply add the Lenovo Easy Install service to your order before checkout. For larger orders, contact your Lenovo Representative to learn how to enroll with the service. Once your devices arrive, service will be scheduled and executed by our highly trained technicians.

It’s that easy.

To learn more about Lenovo Easy Install visit us at www.lenovo.com/easy-install, or contact a Lenovo Representative.