

Lenovo Device Intelligence Plus

Use the valuable insights and actionable metrics delivered by Lenovo Device Intelligence Plus to:



Monitor & Assess

10,000

Datapoints real-time, every 15 seconds



Analyze & Resolve

> 90% Accuracy rate¹

Reduce Mean-time-to-Resolution (MTR)



Predict & Prevent Failures

85% Accuracy rate²

Identify and execute remediations to prevent critical issues



Optimize & Improve

\$3.2M ROI

Estimated Individual Average per Year³

Keep fleets running at peak performance and improve the employee experience

Lenovo Device Intelligence Plus features intuitive dashboards through a single console and trend analyses to pinpoint issues



Advanced predictive analytics and deep learning technology customized for your environment



Built on a multi-layered security stack with strict data privacy policies



Proactive alerts and severity level indicators to prioritize fixes



Deep root cause and correlation analysis to diagnose systemic vs. isolated issues



Fleet-wide and Device-level health scoring



Digital User Experience (UX) Scoring



Options to automate fixes and mass-heal low-level issues



Security Risk Assessments

Lenovo Device Intelligence Plus on the Job



\$186k Average service desk improvement savings⁴

Remove the IT Blind Spot



95 hrs Time savings/year⁵

Improve the life of your IT Managers



Lenovo Device Intelligence Plus

Smarter insights into PC health and employee productivity.

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¹Based on 400,000 datapoints collected from 5000 laptops. ²Based on 1 million crash instances. ³Actual Savings will vary as industry averages were used to calculate the benefits of improved end-user device asset utilization, optimized laptop deployment, hardware asset management, software asset management, and reduced software engineering/packaging support costs based on 25,000 fleet size, over a 3-year period. ⁴Actual savings will vary. Estimate calculated over a 36 mon. period, reduced - issue resolution time, desk-side support calls, optimizations of software suite portfolio and reduced major incident problem management costs. Saving will vary based on fleet size. ⁵Actual saving may vary depending on your specific environment. Based off an average number of annual hours lost per employee due to end-user down time and the average annual hours saved per employee by improving IT environment performance.

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